



Dear Guest,

Although our tours begin in May, I am writing to provide information regarding the coronavirus (COVID-19) outbreak and what Ageless Adventures are doing in response to concerns. We are closely monitoring the guidance provided by the World Health Organization and Centres for Disease Control to ensure the safety and security of our guests and employees.

We want to assure you that the health and safety of our passengers, and employees is our top priority. As a result of the COVID virus our company has taken several precautionary measures to provide the highest level of protection for our customers and staff. With respect to the use of motor coach services, you can rest assured knowing the interior surfaces of the coach will be disinfected prior to any passengers boarding and disembarking the coach. We will also be providing anti bacteria liquid to each guest before they embark on the coach. Furthermore, we do not allow sick employees to report for work under any circumstances.

You may also be interested to know that 99% of our tours do not go into large public gatherings and our 47-passenger coach will hold 15 – 20 passengers, which allows for at least a meter (3 feet) of space between each passenger.

You have our commitment that we will continue to work closely with our industry partners such as hotels, restaurants etc. to ensure the health and safety of our passengers. We appreciate your understanding and we're dedicated to continuing to provide you with the highest level of service that you have come to expect.

We wish you the best of health and look forward to serving you again soon! If you have any questions, comments or concerns please direct them to me at 604-542-5566 / 1-877-277-5577.

Melinda Burns

Owner and Operator

www.agelessadventures.com

